

At **U14 Security (Pty) Ltd**, we respect your privacy and are committed to protecting your personal information in accordance with the **Protection of Personal Information Act, 2013 (POPIA)**.

This Privacy Notice explains how we collect, use, store, and protect personal information submitted through our website's Contact Us form.

1. Information We Collect

When you submit an enquiry through our Contact Us form, we may collect the following information:

- Full name
- Email address
- Any information you choose to include in your message

2. Purpose of Collection

We collect your personal information solely for the purpose of:

- Responding to your enquiry or request
- Communicating with you regarding your enquiry
- Providing information about our services where relevant to your request
- Maintaining records of correspondence

3. Lawful Basis for Processing

Your personal information is processed with your consent when you voluntarily submit information through our Contact Us form and where such processing is necessary to respond to your enquiry.

4. Sharing of Information

We do not sell, rent, or trade your personal information.

Your information may be shared with:

- Employees authorised to respond to your enquiry
- Service providers who assist with website hosting, email services, or IT support, where necessary and subject to appropriate confidentiality and security obligations
- Regulatory authorities where required by law

5. Information Security

We take reasonable technical and organisational measures to safeguard your personal information against loss, unauthorised access, disclosure, alteration, or destruction.

6. Retention of Information

We will retain your personal information only for as long as necessary to fulfil the purpose for which it was collected, comply with legal obligations, resolve disputes, or enforce our agreements.

7. Your Rights

Under POPIA, you have the right to:

- Request access to your personal information
- Request correction of inaccurate or incomplete information
- Request deletion of personal information where legally permissible
- Object to the processing of your personal information in certain circumstances
- Withdraw consent where processing is based on consent
- Lodge a complaint with the Information Regulator

8. Cookies

This website may use essential cookies necessary for the operation and security of the website. We do not use cookies to collect personal information unless specifically stated.

9. Contact Details

If you have any questions regarding this Privacy Notice or the processing of your personal information, please contact:

Information Officer: Linda Visser
Company: U14 Security (Pty) Ltd t/a CONSEC
Email: info@conservationsecurity.co.za
Telephone: 079 585 2013

10. Information Regulator

If you believe your personal information has been processed unlawfully, you may contact:

Information Regulator (South Africa)
JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001
Website: [Information Regulator South Africa](http://www.informationregulator.co.za)

Consent

By submitting information through our Contact Us form, you acknowledge that you have read and understood this Privacy Notice and consent to the processing of your personal information for the purposes described above.